



Welcome to your Benchmark Administrators Workers' Compensation Drug Program

How does the program work?

Filling your prescription at a DefinitiRx pharmacy couldn't be easier. Simply take your ID card along with your prescription to any in-network pharmacy.

Your prescriptions will be filled with generic drugs, unless otherwise specified by your doctor. Generic drugs meet strict FDA requirements and are as safe, efficient and effective as brand name drugs. Present your ID card to the pharmacist and your prescription(s) will be processed.

What is my copay?

Prescriptions for compensable workers' compensation claims do not have a copay.

Can I get prescriptions by mail?

The mail order prescription drug program has been designed for patients using maintenance medications for periods longer than three months.

DefinitiRx has been chosen to administer this plan. This brochure contains commonly asked questions and answers about your prescription drug plan.

If appropriate, your prescribing provider will write your prescriptions for up to a three-month supply making mail order an efficient and convenient way to receive your medication.

We will ship your medication free of charge directly to your home. Please use our toll-free number for any questions regarding mail service.

Where can I fill my prescriptions?

The DefinitiRx pharmacy network covers 97% of pharmacies in the country and is accepted at nearly every major pharmacy chain and at most independent pharmacies. To find out if a pharmacy accepts this card or to find the nearest pharmacy, contact our customer service department or go to our website www.definiti.net for a complete listing. It is as easy as entering your zip code and the nearest ten pharmacy locations will be provided.

Are there any restrictions on prescriptions?

The plan will not cover treatments, which have not been approved by the FDA or any medications which are not directly related to your workers' compensation claim.

ID card verification

Please check the name and ID number on the card for accuracy before using. If any information is incorrect or you need a replacement card, please contact our customer service department toll free at 1-844-700-5380.

DefinitiRx

26445 Rancho Parkway South
Lake Forest, CA 92630

EMAIL

DefinitiRxCustomerService@Definiti.net

INJURED WORKERS PLEASE CALL:

(844) 700-5380

PHARMACIES PLEASE CALL:

DefinitiRx Customer Service
(844) 700-5380

HOURS OF OPERATION

Monday-Friday 8:00 am-8:00 pm (EST)

An on-call Customer Service Representative is available to assist you after normal business office hours.