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Re: Notice of Change to Benchmark Insurance Company Medical Provider Network (MPN) Plan

Dear Insured:

As your Workers' Compensation Administrator, Benchmark Administrators is providing you with notification of a change to our California MPN. We have made the following enhancements and changes to our MPN in order to better serve and meet the needs of our customers and injured workers:

1. Our new managed care program, Western Integrated Care, has entered into a contract for a new MPN: Networks by Design.
2. With the new MPN, we evaluated our provider offerings and made changes and enhancements to enable better access to providers in California to handle workers' compensation claims.
3. Through Western Integrated Care, we have also developed an Ancillary Medical Management program, which includes Nurse Triage for 1st Report of Injury, durable medical equipment (DME), transportation, translation, physical medicine, diagnostics, home health, and pharmacy benefits management to better meet the needs of injured workers.

The MPN is a standard product in all Benchmark Insurance Company policies; and all policyholders are expected to participate. To guide you through the process:

1. Provide the enclosed Initial Employee MPN Notification when a work-related injury is reported.
2. Ensure your management team has instructions on how to access Benchmark Administrators MPN directory at: <https://www.netbyd.com/NbdMpn/>.
3. Update your State Posting Notice (DWC-7) with the MPN Effective Date (November 1, 2019) and MPN Identification number (2404) for the Networks by Design MPN.

We believe the Networks by Design MPN will provide better overall workers' compensation outcomes for you as an employer. If you have any questions regarding this information, please contact 800-362-5198.

Sincerely,

Benchmark Administrators